

Privacy Policy

Who we are

<http://www.powerquad.co.uk> (referred to as "website" in this privacy notice) is brought to you by powerQuad Limited, a company incorporated and registered in England and Wales under company number 11212264, registered office Base, Broxhead House, 60 Barbados Road, Bordon, England, GU35 0FX.

powerQuad Ltd respects your privacy and is committed to protecting your personal data. This privacy notice will inform you as to how we look after your personal data when you visit our website (regardless of where you visit it from).

powerQuad Ltd is the controller and responsible for your personal data (collectively referred to as "we", "us" or "our" in this privacy notice).

Types of data we collect

Personal information about you (such as your name, email address, phone number) will be obtained, whenever you complete forms with us.

We will also obtain personal information you provide when you send feedback, contact us for any reason and by any medium.

We may retain a record of any contact you make with us.

Data that will be collected automatically

As you interact with our website, we may automatically collect Technical Data about your equipment, browsing actions and patterns. We collect this personal data by using server logs and other similar technologies. This information helps to build a profile of users to the Website. Some of this data will be aggregated or statistical, which means that we will not be able to identify you individually.

Website Cookies

We currently don't use cookies on this website.

Mailing Lists

As part of the registration process for our e-newsletter, we collect personal information. We use that information for a couple of reasons: to tell you about stuff you've asked us to tell you about; to contact you if we need to obtain or provide additional information; to check our records are right and to check every now and then that you're happy and satisfied. We don't rent or trade email lists with other organisations and businesses.

Opting out

You can ask us to stop sending you marketing messages by contacting us at any time.

Access to your personal information

You are entitled to view, amend, or delete the personal information that we hold. Email your request to our data protection officer at dpo@powerquad.co.uk

You will not have to pay a fee to access your personal data (or to exercise any of the other rights). However, we may charge a reasonable fee if your request is clearly unfounded, repetitive or excessive. Alternatively, we may refuse to comply with your request in these circumstances.

We may need to request specific information from you to help us confirm your identity as a security measure and ensure your right to access your personal data (or to exercise any of your other rights).

We try to respond to all legitimate requests within one month. Occasionally it may take us longer than a month if your request is particularly complex or you have made a number of requests. In this case, we will notify you and keep you updated.

Data security

We have put in place appropriate security measures to prevent your personal data from being accidentally lost, used or accessed, altered or disclosed in an unauthorised way. In addition, we limit access to your personal data to those employees, agents, contractors and other third parties who have a business need to know. They will only process your personal data on our instructions and they are subject to a duty of confidentiality.

We have put in place procedures to deal with any suspected personal data breach and will notify you and any applicable regulator of a breach where we are legally required to do so.

How long we store your data

We will only retain your personal data for as long as necessary to fulfil the purposes we collected it for, including for the purposes of satisfying any legal, accounting, or reporting requirements.

International data transfer

We do not transfer your personal data outside the European Economic Area (EEA).

Changes to this Privacy Notice:

We may change this Policy from time to time. You should check this policy frequently to ensure you are aware of the most recent version that will apply each time you use the Website.

This version was last updated on 26/03/2022 and historic versions can be obtained by contacting us.

It is important that the personal data we hold about you is accurate and current. Please keep us informed if your personal data changes during your relationship with us.